

# how to resolve quickbooks error 6123 support number

QuickBooks Error 6123 is one of the most common company file errors faced by users when trying to open, restore, or upgrade a company file 📞 **+1 888-354-0030**. If you are searching for **how to resolve QuickBooks Error 6123 support number**, you are likely experiencing difficulty accessing your accounting data 📞 **+1 888-354-0030**. If you need independent troubleshooting guidance while fixing this issue, you may contact 📞 **+1 888-354-0030** for step-by-step assistance.

Error 6123 usually appears when QuickBooks cannot connect to the company file due to network issues, file corruption, firewall blockage, or damaged Windows components 📞 **+1 888-354-0030**. Since company files contain critical financial information, resolving this error quickly is essential. If the error persists after basic troubleshooting, calling 📞 **+1 888-354-0030** can help you diagnose the root cause safely.

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## What Is QuickBooks Error 6123?

QuickBooks Error 6123 generally occurs when:

- Opening a company file
- Restoring a backup file
- Upgrading company file to a new version
- Switching to multi-user mode

The error message may display:

“Error 6123, 0: Connection to the QuickBooks company file has been lost.”

If you are unsure why this error is appearing on your system, 📞 **+1 888-354-0030** can help review your setup and identify the issue.

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# Common Causes of QuickBooks Error 6123

Understanding the cause helps fix the problem faster.

## 1. Damaged Company File

Corrupted .QBW files can trigger Error 6123.

## 2. Firewall Blocking QuickBooks

Incorrect firewall settings may prevent QuickBooks from connecting to the file.

## 3. Network Data (.ND) File Damage

Damaged configuration files may interrupt communication.

## 4. Antivirus Interference

Security programs sometimes block QuickBooks processes.

## 5. Windows System Corruption

Damaged Windows components may prevent proper file access.

If you are unsure which of these is affecting your system,  +1 888-354-0030 can guide you through diagnosis.

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# Step-by-Step: How to Resolve QuickBooks Error 6123

## Step 1: Use QuickBooks File Doctor

1. Download QuickBooks Tool Hub.
2. Open Tool Hub.

3. Select Company File Issues.
4. Run QuickBooks File Doctor.

This tool scans and repairs damaged company files.

If File Doctor cannot fix the error,  **+1 888-354-0030** can help explore advanced repair options.

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## Step 2: Rename .ND and .TLG Files

Network configuration files may be corrupted.

1. Locate your company file folder.
2. Find files with .ND and .TLG extensions.
3. Right-click and rename them by adding “.old”.

Restart QuickBooks and try opening the file again.

If Error 6123 persists,  **+1 888-354-0030** can assist with deeper network troubleshooting.

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## Step 3: Move Company File to Local Drive

If you are opening the file from an external drive or server:

- Copy the company file to local desktop.
- Open QuickBooks.
- Access file from local location.

If the file opens locally but not from network,  **+1 888-354-0030** can help adjust multi-user configuration.

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## Step 4: Disable Antivirus Temporarily

Sometimes antivirus blocks QuickBooks communication.

- Disable antivirus temporarily.
- Try opening file again.
- Add QuickBooks as an exception.

If you are unsure how to safely configure security settings,  **+1 888-354-0030** can guide you.

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## Step 5: Create a New Windows User

Corrupted user profiles may cause file access errors.

- Go to Windows Settings.
- Create a new Admin user.
- Log in and open QuickBooks.

If the issue resolves under new profile, your original Windows account may be damaged.  
For assistance creating secure profiles,  **+1 888-354-0030** is available.

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## Multi-User Mode and Error 6123

If Error 6123 appears in multi-user mode:

- Install QuickBooks Database Server Manager
- Rescan company file folder
- Ensure hosting is enabled only on server
- Open required firewall ports

If users cannot connect after rescan,  **+1 888-354-0030** can help reconfigure network settings.

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## Restoring Backup File to Fix Error 6123

If your company file is severely damaged:

1. Open QuickBooks.
2. Go to File > Open or Restore Company.
3. Choose Restore a Backup Copy.
4. Select recent backup.

If backup restoration fails,  **+1 888-354-0030** may help identify a working backup version.

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## Preventing QuickBooks Error 6123 in Future

To avoid recurrence:

- Schedule automatic backups
- Update QuickBooks regularly
- Maintain stable internet connection
- Run Verify Data monthly
- Avoid force shutdowns

If you need assistance setting up automated backups,  **+1 888-354-0030** can provide instructions.

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# When Should You Call for Support?

You should contact support if:

- File Doctor fails to repair file
- Error 6123 appears repeatedly
- Company file becomes inaccessible
- Network access fails
- Backup restore does not work

In such cases,  **+1 888-354-0030** provides independent technical troubleshooting.

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# Benefits of Phone-Based Assistance

While online guides are helpful, phone assistance provides:

- Real-time troubleshooting
- Immediate clarification
- Reduced risk of data loss
- Faster resolution
- Guided step confirmation

If you prefer direct support instead of trial-and-error troubleshooting,  **+1 888-354-0030** can help resolve Error 6123 efficiently.

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